## StandbyU Connect&Check



### What is the Connect&Check Solution

StandbyU's Connect&Check is a safety solution designed for staff working in low-risk residential and community based environments, whose work requires, or would benefit from, a check-in process.

Our Connect&Check service is automated, so the responsibility of remembering to check-in is removed, allowing staff to focus on their core role responsibilities, and enabling Responders to activate a planned safety response if the call isn't confirmed.

# PEOPLEPLANThe Recipient andA Safety Plan and

Responders are brought together, ensuring a clear understanding of their roles and responsibilities. A Safety Plan and schedule of calls is created based on the Recipient's specific working contexts and known safety risks.

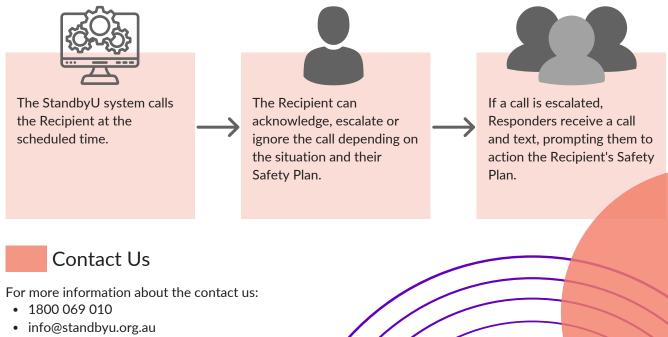
#### TECHNOLOGY

The plan and schedule are programmed into StandbyU's system to call the Recipient at the scheduled times and escalate calls to Responders as planned.

### How does it Work

The Connect&Check Solution:

- Uses your organisation's existing fixed or mobile phone assets.
- Automated calls remove the risk of staff forgetting to use calendars or apps.
- Can schedule calls for a specific shift or across a 24 hour period.
- Includes a Call Loop option to give Recipients time to answer.
- Provides an option for Recipients to immediately escalate the call to Responders.
- SMS and email options for Responders who miss escalation calls.



• www.standbyu.org.au