

Testing your B2B Shield Device.

Now you have your device and your plan is successfully programmed, your device is ready for testing. Your Shield Relationship Officer will take you through the testing process the first time - you can also follow this guide to self-test your device with the Monitoring Centre regularly.



Fully charge your device and turn it on



Telephone Number



Hold down the Safety button for 3 seconds

Make sure your device has more than 50% battery and turn

Place it near a window, where it has line of sight to the sky (this helps it connect to GPS faster).

Let the phone operator know which organisation you're from and let them know you have a StandbyU device you would like to test.

Give them the Monocode number for your device and ask for it to be placed in test mode.

The Safety button is on the bottom left hand side of the device

A red 'S' will appear on the screen.



Contact us if you have any questions



Check in with the **B2B Operator**



Speak into the device

If any of your device's functions did not operate correctly during your test, or you have any questions about your Shield Device or plan - just send us an email or phone us on the details Check that they were able to:

- Accept the call
- Receive the location text
- Could hear you talking

With a clear voice, speak into the device for at least 30 seconds - make sure to give the Monitoring Centre time to answer and accept the call.

Learn more/FAQs: www.standbyu.org.au/yourshield

Connect with us.



yourshield@standbyu.org.au



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