

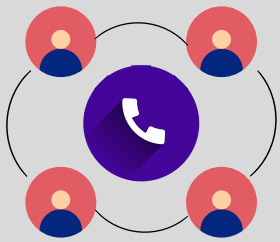
StandbyU Shield

Quick Reference Guide for Family & Friend Responders



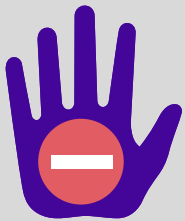
You'll receive a call and a location text

- Press 3 to accept the SOS call.
- Make a note of the User's location.



Everyone can talk

- Listen, and discuss what's going on.



Interrupt

- Only if safe for everyone.

or



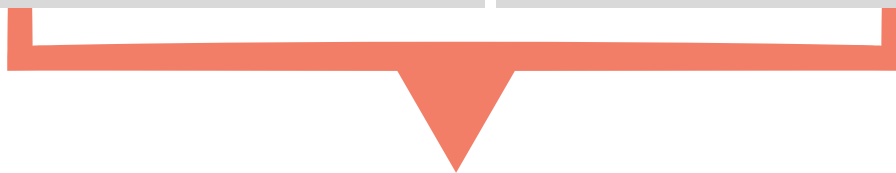
Press 5 to Escalate



Follow the Safety Plan

Only 1 Person talks to 000

- Share the User's name.
- Who else is with the User.
- What's happening and location.



Check in with the Shield User