

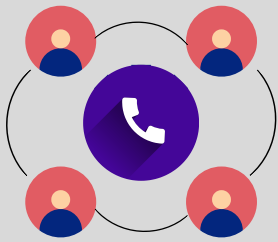
# StandbyU Shield

## Quick Reference Guide for Family & Friend Responders



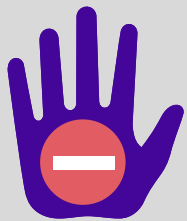
### You'll receive a call and a location text

- Press 3 to accept the SOS call.
- Make a note of the User's location.



### Everyone can talk

- Listen, and discuss what's going on.



### Interrupt

- Only if safe for everyone.

or



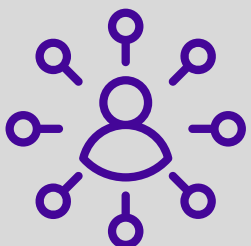
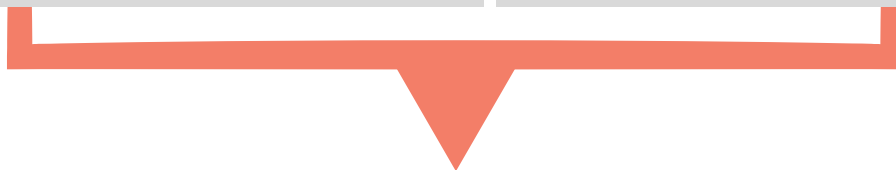
### Press 5 to Escalate



### Follow the Safety Plan

### Only 1 Person talks to 000

- Share the User's name.
- Who else is with the User.
- What's happening and location.



### Check in with the Shield User