

StandbyU Watch

User Manual



StandbyU
Foundation



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Safety Information

For the best performance, we recommend you read this manual carefully. This will take a few minutes, but will save you time later and will ensure you know how to correctly, and safely, use your StandbyU Watch.

THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

This device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

As SAR is measured utilizing the devices highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices.

Additional Information can be found on the website of the World Health Organization

**The tests are carried out in accordance with international guidelines for testing.*

How to handle and preserve the Watch

Trying to modify, disassemble or repair the Watch or the charger yourself will make the warranty invalid. Only certified repairers may install or repair device equipment.

Avoid hitting, throwing, crushing, puncturing or bending the device.

The warranty of this device may be annulled if you use unauthorised accessories. To prevent this from happening and to keep your Watch working properly use only the USB charging cable that originally comes with the Watch.

Do not use your Watch when entering areas that are near flammable liquids.

Observe all local laws and regulations on the use of mobile devices. Turn off the Watch before entering oil refineries or chemical plants. Do not use the Watch at petrol stations.

This product should not be used in extremely hot, cold, dusty or humid spaces. It also should not be exposed to long periods of sunshine or strong magnetic fields.

If you have a pacemaker keep the Watch at least 20cm away from the place it is located. This Watch may cause interference to some hearing aids and other electronic devices.

Avoid all heat sources, ovens or other appliances (including amplifiers) that produce heat or have hot surfaces.

Switch off the Watch when entering an aircraft.

Keep your Watch clear from magnetic devices.

Rugged Credentials

- **Standards:** IP67
- **Splashproof:** Not waterproof.
- **Dustproof:** Can be used in dirty and dusty environments.

Maintaining Water and Dust Protection

Your StandbyU Watch is splashproof, not waterproof and it may be damaged if water or dust enters it. Ensure all components and covers/doors are closed securely before using in wet, dirty or dusty environments.

- Do not immerse the Watch in water.
- Do not expose the Watch to water moving with force.
- Do not wear the Watch in shower or when swimming.
- If the Watch is exposed to fresh water or rain, dry it thoroughly with a clean, soft cloth.
- If the Watch is exposed to any liquid other than fresh water, gently wipe it with a damp cloth, using fresh water, immediately and dry it thoroughly with a clean, soft cloth. Failure to clean and dry it as instructed may cause it to suffer from operability or cosmetic issues.
- If the Watch is dropped or receives an impact, the water and dust-resistant features may be damaged.
- The USB cable is not water-resistant. Do not touch it with wet hands.

Safety recommendations for accessories

Use only the original and genuine accessories or chargers that came with this Watch.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF

USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Immediately stop using the charger and cable if you smell an odour or it overheats or a crack or swelling appears in the casing.

In the event that you notice the cable or charger have suffered any damage, discontinue using it and contact the StandbyU Shield Team as soon as possible for advice.

Usage conditions and restrictions

All packaging materials, especially plastic ones, must be disposed of properly. The lack of this procedure may cause a suffocation danger to children. Any packaging must be kept out of children's reach.

This Watch is not a toy and is not designed for children under the age of 10 and strict adult supervision must be adhered to at all times. Keep the Watch and the accessories beyond children's reach.

This Watch can be recycled. **If you no longer require your StandbyU Watch, please contact the StandbyU Shield Team to return the device to be repurposed or recycled.**

The battery must never be disposed of in a fire.

If this Watch is lost or has been stolen, please notify the StandbyU Shield Team as soon as possible.

For this Watch to work it requires a network signal. We do not take any responsibility if the Watch is unable to obtain a network signal due to poor network signals or network outages.

In any event we are not liable for any direct or indirect personal injury or death liability damages due to the performance of the Watch or the Telecommunication service, if your Watch is not working as its intended, we recommend you stop using it immediately and contact the StandbyU Shield Team.

This Watch is not intended to be a life saving device; If you are in a life-threatening medical emergency, call emergency 000 immediately.

Your StandbyU Watch cannot be used overseas.

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What's in the Box

1. StandbyU Watch
2. Magnetic USB charging cable
3. User manual

Overview of the Watch



Charge the Watch

1. Charge the Watch for at least 3 hours prior to using it for the first time.
2. Attach the magnetic USB charging cable to the charging port on the back of the Watch. Make sure the gold plates on the Watch align to the gold pins on the cable.

Only use a 5V USB power adapter to charge the Watch. Charging using fast chargers with higher voltage may damage the Watch.

Turn the Watch on, off and wake the Watch

1. To turn the Watch **ON**, press and hold the Power button for **3 seconds**. The Watch will vibrate and the home screen will display.
2. To save battery, the Watch display will go to sleep when it is not in use. To wake the Watch, briefly press the Power button. If it is turned on, the home screen will display.
3. To turn the Watch **OFF**, press the Power button briefly. Swipe from right to left on the Watch screen, scroll down and tap **Settings**, then scroll down and tap **Shutdown**. Tap OK when prompted “Are you sure” and the Watch will vibrate to confirm it is turned off.

How to end an SOS Alert

For your safety, this feature has been disabled by default. Once an SOS Alert has been activated, your Watch cannot be turned off for 10 minutes.

You may choose to enable the End-call function in certain circumstances. This must be enabled prior to activating an SOS Alert. To enable this function:

1. Wake the Watch and swipe from right to left on the Watch screen, scroll down and tap Settings
2. Scroll down and tap **End-call button**, tap the white button to change it to green

To end an SOS Alert once it's been activated using the End-call feature, press and hold the Power button for 3 seconds. The hang-up icon will appear on the watch screen to show the call has ended.

Enable 2-way voice call

For your safety, this feature has been disabled by default. Your Watch has been configured not to make any sounds.

You may choose to enable the 2-way call function in certain circumstances. This must be enabled prior to activating an SOS Alert. To enable the 2-way call function:

1. Wake the Watch and swipe from right to left on the Watch screen, scroll down and tap Settings
2. Scroll down and tap **Speaker**, tap the white button to change it to green

To adjust the volume for 2-way calls:

1. Press the Power button to go up one menu level, scroll down and tap **Volume Setting** and then tap **Media Volume**
2. Keep tapping the speaker icon to adjust the volume from low to high

Activating an SOS Alert

1. Press and hold the SOS button (the top button on the right side of the watch) for **5 seconds**.
2. The Watch will vibrate 5 times in total – 2 x 2 short vibrations to let you know the SOS call has started, and once to let you know the call is being made to your Responders.

Check the battery and network status

To check the battery percentage and network signal strength, wake the watch and swipe from top to bottom on the Watch screen. Press the Power button briefly to return to the home screen.

Troubleshooting and Support

If you are experiencing difficulties with your StandbyU Watch, try these troubleshooting tips:

The Watch won't turn on

1. It may need charging. Charge your watch for at least 3 hours.
2. Make sure you are pressing and holding the Power button for **3 seconds**.
3. If the watch still won't turn on, use a small pin, and press the **Reset hole** on the back of the watch, count to 5 slowly and release. Then try to turn the watch on again.
4. If your watch still won't turn on, contact the StandbyU Shield Team on 1800 069 010.

The battery drains quickly

1. Charge the watch for at least 3 hours so it is fully charged.
2. Using the watch in an area with poor network reception, its battery will drain faster as it will try to connect to the network more frequently.

The Watch won't charge

1. Make sure that the USB end of the charging cable is properly inserted to the USB port of the charging adapter.
2. Check that the charging adapter is inserted into the wall socket correctly, and the wall switch and power source are turned on.
3. Make sure the back of the watch and the charging clip are clean and free of dust by wiping gently with a soft, clean cloth.
4. Position the gold pins on the charging clip with the matching gold plates on the back of the Watch. The charging clip will click into place when it is correctly positioned.
5. Make sure that you are using the charging cable that came with the watch.
6. If your watch is totally out of power, it may take at least 15 minutes to be able to turn it on.

No network connection

1. The network signal where you are using the watch may be weak or out of range. Check the network connection in a different location.



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