

Self-Testing your StandbyU Shield Pendant TeamFirst Plan

Preparing to Test

We recommend that StandbyU Shield devices are tested at least once a month – it only takes about 5 minutes. Speak to your organisation's Shield Coordinator to choose a date that works for you and your Responders – it could be the first Monday of each month.

- Make sure your Shield Pendant is turned on and the battery is charged.
- If your Shield Pendant won't turn on, place it on charge for at least 30 minutes.
 - *Note: If your Shield Pendant has been turned off for some time, or has recently been reprogrammed, it may need to recalibrate so charge it and then place it near a window where it has clear line of sight to the sky (this helps it connect to GPS faster) for at least 15 minutes before testing.*
- Have your Shield Pendant where you would normally wear it.

Contact Your Safety Network Responders

- Call your Safety Network Responders and let them know that you'll be testing SOS Alert function of your Shield Pendant.
 - *Remind your Responders not to escalate the call during the test.*

Activate the SOS Alarm

- The SOS button is the large button in the middle of the device.
- Press the SOS button 3 times quickly and firmly.
- You will feel 5 vibrations: 2 x 2 vibrations let you know the SOS call has started and a 5th short vibration to let you know the call is being made to your Responders.
- Speak clearly for about 20 seconds. This gives your Responders time to answer the call.
 - We recommend you say your name, that you're testing your Shield Device and then count to 20 slowly or go through alphabet.
 - *The call will remain active for 10 minutes after you've pressed the SOS button and keeps recording during that time.*
- Let your Responders know by talking into the Shield device that the test is complete, and they can hang up the call.

Check back with your Safety Network Responders

- Ask your Responders to call or text to confirm they received the call, text and/or email with the link showing your location.
- If there were any issues with testing, wait 10 minutes after you pressed the SOS button and test again.
- If you require support or there are issues which continue after testing a second time, call the StandbyU Shield Team on 1800 069 010 during business hours.